



## SUN BALLAST WARRANTY

**Basic S.r.l**

Update of 28/09/2023

Basic S.r.l guarantees the functionality over time of Sun Ballast supports for photovoltaic panels on flat roofs, produced and marketed by the Company itself, for a period of 25 years from the date of purchase.

### SUBJECT OF THE WARRANTY

Basic S.r.l guarantees the resistance to corrosion derived by weather conditions (rain, ice, temperature fluctuations, salinity) of the supports for photovoltaic panels on flat roofs.

### WARRANTY TERMS AND CONDITIONS

The Warranty will be operational only if all the following conditions are applied:

1. The system shall be integrally realized with accessories supplied by Basic:
  - Central brace in aluminum
  - Terminal brace in aluminum
  - Screw for central and terminal brace INOX A2m
  - Sheath
  - Potential accessories.
2. The ballast system shall be installed in a workmanlike manner and in compliance with the specific installation instructions of Basic S.r.l which are into force at the moment of purchasing and written in the technical specifications and in these assembly instructions.
3. If the ballasted system has been built using materials and components other than those specified in point "1", they must in any case have been marketed by Basic S.r.l. Any damage due to products not marketed by Basic S.r.l is excluded from this warranty.

This warranty shall be valid since the date of invoice, as specified on the invoice itself.

In the event of damage attributable to the terms stated in this warranty, and excluding any other obligation or reimbursement, Basic S.r.l:

- shall provide a replacement product without additional charges. If the product is no longer in production, Basic S.r.l shall supply an equivalent product of equal value;
- shall provide directly, through personnel chosen by the same and at its own expense, to restore the original functionality, possibly after an inspection by one of its representatives who will assess and determine the type and the extent of the intervention required.

### EXCLUSIONS



This Warranty does not include:

- Damages caused by soil movements, settlement of the structure of the immovable property or movements of the structure
- damages caused by an incorrect use or maintenance of the structure, by activities, tampering or changes made by third parties
- accidental or voluntary damages, actions of war included
- damages caused by lightnings
- damages caused by natural disasters
- damages derived from a wrong installation
- damages derived from a wrong dimensioning

Any other obligation or indemnity to be paid by Basic S.r.l is expressly included, and Basic S.r.l shall not be held liable for any direct or indirect damage to goods, movable and immovable property, rights or activities of the person guaranteed to third parties.

#### PROCEDURE

The request for activation of this warranty shall be made in writing and shall be received within 30 days from the date on which the damage becomes evident. The notice shall be accompanied by an evidence of purchase (copy of the invoice), shall state the details of the declared damages and shall be sent to [info@sunballast.com](mailto:info@sunballast.com), to your marketing representative or on our website <http://www.sunballast.it/en/contacts>

In any case, the client's rights against its direct seller are not affected, in accordance with the applicable legislation on warranty in the sale of consumer goods art. 1490 of the Italian Civil Code. This warranty is transferable to subsequent owners without prior notice from Basic S.r.l.

Poviglio (RE), 07/01/2020



The Executive Director  
Maurizio Iannuzzi

